

LASALLE-PERU TOWNSHIP HIGH SCHOOL DISTRICT 120

541 Chartres Street • LaSalle, Illinois 61301-2099 Phone (815) 223-1721 • Fax (815) 223-3444 www.lphs.net

April 9, 2025

NOTICE OF VACANCY

Help Desk Technician

12-Month Full-time Position Available

Qualifications:

- 1. Associate's degree in computer science, Information Systems, or a related field from an accredited institution, or an equivalent combination of relevant training and professional experience.
- 2. CompTIA A+ Certification preferred.
- 3. Minimum of two (2) years of progressively responsible experience in IT support, help desk operations, or related technology services.
- 4. Strong knowledge of computer systems, including the following operating systems: Windows, macOS, iOS, and Chrome OS, as well as peripheral equipment such as printers, scanners, and projectors.
- 5. Experience managing and supporting Chromebooks, including proficiency with the Google Admin Console, is highly desirable.
- 6. Proficiency in diagnosing and resolving technical issues through various communication channels, including phone, email, and web-based support systems.
- 7. Ability to adapt to evolving technologies and quickly learn new systems, applications, and processes.
- 8. Excellent verbal and written communication skills, with the ability to provide clear, professional, and effective technical support.
- 9. Strong organizational skills with the ability to prioritize tasks and manage multiple service requests efficiently.

Salary & Benefits:

- 1. Sick Days: Years 1-10: 12 days, Years 11-20: 14 days, 21+: 16 days
- 2. Vacation Days: First Year: ½ day each month in the first year, Years 2-4: 10 days, Years 5-12: 15 days, Years 13+: 20 days
- 3. Personal Days: 2
- 4. Health Benefits: \$3,300 HSA Family Annual Employee Cost: \$3,792.51 or \$500 PPO Family Annual Employee Cost: \$6,913.98. The insurance plan is the same for all district employees.
- 5. Hourly Rate: A range from \$18 to \$20 based upon degree(s) earned and level of experience.

Application Deadline: May 7, 2025

Assume Duties: No later than June 4, 2025

To Apply: All interested applicants must submit their materials online at:

http://www.applitrack.com/lphs/onlineapp/.

Please address all correspondence to ~ LaSalle-Peru Township High School District 120 Attn: Dr. Steven R. Wrobleski, Superintendent 541 Chartres Street LaSalle, IL 61301

LASALLE-PERU TOWNSHIP HIGH SCHOOL IS AN EQUAL OPPORTUNITY EMPLOYER

Learn...Grow...Lead...Excellence is our Standard!